

## COMPANY PROFILE

First Quality Nonwovens, Inc is a leading manufacturer of high quality, spunmelt nonwoven materials used within the healthcare, consumer and industrial markets for over 20 years. Their business philosophy is based upon integrity, investing in state-of-the-art technology, committed hands-on management and a strategic, long-term focus.

## SITUATION

The company wanted to further enhance its industry-leading productivity, worker relations, overall employee morale, employee empowerment and corporate culture by improving the leadership, conflict management, diversity acceptance and interpersonal relationship skills of its supervisors and team leaders.

## SOLUTION

NEPIRC provided a rigorous on-site Supervisory/Leadership Development Training program at First Quality Nonwovens. NEPIRC helped the company secure grant funding that reduced the cost of the training to fight their Pennsylvania facility's budget.

**RESULTS** // As a result of NEPIRC's training, the company was able realize the following impact:  
A 50% reduction in supervisory training costs during the year.

## TESTIMONIAL

“ NEPIRC's Supervisory/Leadership Development program met our company's needs and dovetailed nicely with other initiatives we have going on at First Quality Nonwovens, such as our Project Management training and Lean Enterprise activities. We plan on using NEPIRC's services in the future as a result of the success of this program. ”

- George Brown, Human Resource Manager  
First Quality Nonwovens, Inc., Pennsylvania

