

COMPANY PROFILE

J.A. Reinhardt & Co., Inc. engineers and manufactures quality thermal and mechanical products including avionics chassis, cold plates, complex electronic housings with integrated cold walls, heat exchangers and microwave antennas for military, aerospace and commercial industrial applications. They are a 75,000 square foot manufacturing facility employing 300 people in Mountainhome, PA.

SITUATION

J. A. Reinhardt's clients from the aerospace and defense industries require that the company has the ISO AS 9100 certification to supply parts to both industries. The company needed additional training for staff on managing their Quality Management System.

SOLUTION

The Northeastern Pennsylvania Industrial Resource Center (NEPIRC), a NIST MEP affiliate, provided the necessary training. NEPIRC's certified ISO instructor engaged the company in an AS 9100 Internal Auditor Training. This training was conducted to teach new employees and refresh existing employees who are designated Internal Auditors. The company now has 10 employees trained in this system and can continue to conduct business in both industries.

RESULTS // \$16,400 investment in IT and workforce, Cost savings of \$1,000, ISO AS 9100 Certification maintained

TESTIMONIAL

“NEPIRC is a great company to work with. They are very responsive to our business needs.”

- Abraham Stone, Quality Manager
J.A. Reinhardt and Company, Inc., LLC
Mountainhome, Pennsylvania

