

COMPANY PROFILE

Since 1979, Multi-Plastics, Inc. has been providing a wide range of in-stock and custom-made plastic films in a variety of weights, colors, slitting and sheeting configurations to meet rigorous customer requirements. Their plastic sheets have been converted for use in a variety of applications, including window envelopes, food and product packaging designs, print-on plastic labels and thermoformed containers. The Hazleton-based company employs 140 people and manufacturers products that can be found households and supermarkets across America.

SITUATION

The company was looking for ways in which to enhance its existing Quality Management System to be more in-line with ISO requirements for process auditing and to be more of a “value add” to the organization. Company executives were aware of the recent emphasis on Process Auditing, but were not sure as to how to implement the audits across the organization. They reached out to NEPIRC, a NIST MEP affiliate, to get started.

SOLUTION

NEPIRC provided a Process Auditing class and audit support services to company representatives so that they can maintain their compliance with ISO standards, maintain their ISO certification and create/perform value-added internal Process Audits. As a result of this engagement, Multi-Plastics, Inc. was able to invest in continuous employee training and development and expanded incumbent employee responsibilities.

RESULTS // 3 retained jobs, \$1,200 training and development investment.

TESTIMONIAL

“The training and training materials used by NEPIRC are top notch and very well thought-out. We are very likely to refer to them other businesses based upon the training we received.”

- Ed Lengen, Quality Manager
Multi-Plastics Extrusions, Inc., Hazleton, Pennsylvania

