



| PENNSYLVANIA'S INDUSTRIAL RESOURCE CENTER NETWORK |

NORTHEAST PENNSYLVANIA

MANUFACTURING SUCCESS

Hendrick MANUFACTURING

HENDRICK MANUFACTURING COMPANY

Hendrick provides cutting edge perforated metal solutions, architectural perforated metal products, profile bar and wedge wire grilles and screens. These products are made from many materials, including, but not limited to, aluminum, steel, copper, brass, nickel-copper alloys and plastic.

Hendrick Manufacturing

Metal Perforation & Fabrication
POC: Jonathan Watt
(570) 282-1010
Carbondale, PA 18407
www.hendrickcorp.com

WHAT THEY DO

Hendrick Manufacturing produces perforated metal for a wide range of industries using the latest manufacturing technologies and applications. The company offers an array of high-tech fabrication options that can reduce time and labor expenditures, while providing cost savings on the completed assembly. Plus, it offers partial to complete turnkey contract assembly operations.

"HENDRICK MANUFACTURING WAS VERY FORTUNATE TO HAVE NEPIRC AS A LOCAL RESOURCE FOR THIS MAJOR PROJECT. WITH A DEADLINE AND TASK THAT WERE NEARLY INSURMOUNTABLE, NEPIRC SHOWED GREAT DEDICATION AND WORKED TIRELESSLY WITH OUR TEAM TO COMPLETE THE TASK AT HAND AND MEET THE DEADLINE."

Jonathan Watt, Plant Manager / Hendrick Manufacturing

THE CHALLENGE

Hendrick Manufacturing needed to upgrade their quality management system from the ISO 9001:2008 standard to the ISO 9001:2015 standard without experiencing any major disruptions in normal operations of production time. ISO compliance is required by many of Hendrick's customers and is a sign of recognizable quality that ties business goals and customer needs. Over time, ISO certification helps a company reduce costs, minimize defects, ensure accountability, and ultimately provide a better product and improved customer service.

THE BENEFIT

NEPIRC performed a comprehensive analysis of Hendrick Manufacturing's existing quality management system under ISO 9001:2008 to assess the actions and modifications required to upgrade to the ISO 9001:2015 standard. Based upon that analysis, NEPIRC provided recommendations, implementation support and staff education, including Internal Auditor training, to Hendrick Manufacturing and a number of its employees. This facilitated the implementation of the required procedures and ensured compliance with the new standard. As a result of this engagement, Hendrick became fully compliant with ISO 9001:2015 and can continue to grow its business externally and streamline operations internally.

THE FUTURE

With the ISO 2015 Transition behind them, Hendrick is looking at further certifications in the future to guide the company in better serving its customers. Many automotive customers are now requiring IATF 16949:2016. This is something the company will be investigating the future potential of.

"NEPIRC IS HONORED TO HAVE PARTNERED WITH HENDRICK MANUFACTURING AND PROUD TO ADD THEM TO OUR LIST OF CLIENTS THAT HAVE SUCCESSFULLY ACHIEVED ISO 9001:2015 CERTIFICATION. AS HENDRICK PURSUES ADDITIONAL STRATEGIC GROWTH INITIATIVES, WE'RE CONFIDENT THAT OUR SERVICES WILL CONTINUE TO BE A SOURCE OF COMPETITIVE ADVANTAGE AND POSITIVE RETURN FOR THEM." –NEPIRC.